



My rights to understand



Accessible Information Standard

From 2016, organisations which provide NHS care or adult social care are required by law to follow these standards:



Ask people if they have any communication or information needs and meet these needs



Record those needs clearly in a set way.

Flag these needs on the person's notes.



Only share information with other agencies as needed.



Make sure that people have information they can access and understand and get support if they need it.